

# Post Placement Support

## Overview

Post Placement Support (PPS) is a proven strategy for achieving sustainable placements, maximising outcome fees, and building performance ratings in the jobactive and Disability Employment Services environments. Post placement support can improve job seeker retention in employment when there is a planned approach to maintaining regular contact with both job seekers and employers. It enables early intervention if problems arise and encourages the building of quality relationships that increases opportunities for repeat business.

This Post Placement Support workshop focuses on engagement of the stakeholders in PPS. It discusses techniques for building job seeker and employer engagement, identifying potential risks after placement, planning interventions to reduce risk, tracking continuity of placements, and implementing recovery strategies to maintain employment continuity for claiming outcomes. Overall, the workshop provides you with a risk management strategy that you can implement as part of your PPS process.

## Course content

- An understanding of the power of rapport and communication in successful PPS.
- Effective planning and tracking techniques.
- An understanding of risk assessment and risk management and developing strategies to maintain positive outcomes.
- Coaching and feedback skills.
- Improved post placement support.

### Who's it for

Frontline staff and consultants working with employers and job seekers.

### Options

**Time:** 2 hours to a full day  
**Delivery:** Easily tailored to suit  
(In-house workshop, webinar, group delivery or individual coaching)



(03) 5461 1254



[www.bounceaustralia.com](http://www.bounceaustralia.com)



[bounceconsulting](https://www.facebook.com/bounceconsulting)

PO Box 453, Maryborough VIC 3465